

Medicaid and Telemedicine Links

PA-ACP staff talked with David Kelley, MD, MPH, the Medical Director for Pennsylvania’s Office of Medical Assistance Programs. Dr. Kelley was asked, “What do we use to code for telemedicine visits?”

Dr. Kelley: For 2-way (synchronous) visit with audio-video interaction, most insurers are accepting the same CPT codes as used with an acute face-to-face visit — 99212, 99213, 99214, 99215. And most insurers will require modifiers indicating that the visit was conducted via telemedicine: place of service modifier 02 and type of visit modifier 95. A CPT Coding Fact Sheet For Care Management, Telephone, Email, and other Non-Face-to-Face Services can be found [here](#). Cigna for example currently wants: 99241. Most importantly, check with your insurers on the codes they require.

Here are some key codes to emphasize right now, in addition to live interactive telemedicine codes. Check with and advocate for these with your local payers:

- G2012 which is called the “virtual checkin” and is telephone based.
- 99421-99423 – online digital evaluation and management (think patient portal care with asynchronous, back and forth communication between physician and parent)
- 99446-99449 – interprofessional consultation (code for CONSULTING physician for time spent on electronic consultation btw generalist and specialist)
- 994X0 – interprofessional consultation (code for REFERRING physician for time spent on electronic consultation btw generalist and specialist)

Kelley provided the following web links as may be helpful:

DHS/OMAP Provider updates

<https://www.dhs.pa.gov/providers/Providers/Pages/Coronavirus-Provider-Resources.aspx>

Telemedicine

Physical Health FFS

<https://www.dhs.pa.gov/providers/Providers/Documents/Coronavirus%202020/COVID-19%20Telemedicine%20Guidance%20Quick%20Tip%20.pdf>

MCOs

<https://www.dhs.pa.gov/providers/Providers/Documents/Coronavirus%202020/OPS%20Memo%20003-2020-003.pdf>

BH FFS and MCOs

<https://www.dhs.pa.gov/providers/Providers/Documents/Coronavirus%202020/OMHSAS%20COVID-19%20Telehealth%20Expansion-%20Final%203.15.20.pdf>

Pharmacy early refill

<https://www.dhs.pa.gov/providers/Providers/Documents/Coronavirus%202020/QTip%20bypass%20Early%20refill%20COVID.pdf>

CT scan lung waiving of prior authorization for evaluating for Covid-19

<https://www.dhs.pa.gov/providers/Providers/Documents/Coronavirus%202020/QTip%20bypass%20PA%20for%20CT%20Scan.pdf>

Covid-19 Billing guidance

<https://www.dhs.pa.gov/providers/Providers/Documents/Coronavirus%202020/COVID-19%20ICD-10%20Guidance%20Quick%20.pdf>

<https://www.dhs.pa.gov/providers/Providers/Documents/Coronavirus%202020/COVID-19%20ICD-10%20Guidance%20Quick%20Tip%203.24.20.pdf>

Elective procedures

<https://www.dhs.pa.gov/providers/Providers/Documents/Coronavirus%202020/Elective%20procedures%20during%20COVID%203.26.20.pdf>

Dental DOH guidance on urgent emergent procedures

<https://www.health.pa.gov/topics/Documents/Diseases%20and%20Conditions/Guidance%20on%20COVID-19%20for%20Dental%20Health%20Care%20Personnel%20in%20Pennsylvania.pdf>